



RDM+

Remote Desktop for Mobiles

For iPhone and iPod Touch

Getting Started Guide

RDM+ (Remote Desktop for Mobiles) is a communication tool that gives you the unique ability to connect to your desktop computer through iPhone or iPod Touch and interact with it remotely. With RDM+ you can not only observe the remote desktop on your mobile device but perform different usual keyboard and mouse commands.

RDM+ software consists of two components: the desktop part and the client module.

1. The desktop part (RDM+ Desktop) should be installed on the remote computer.
2. The client module (RDM+ Client for iPhone).

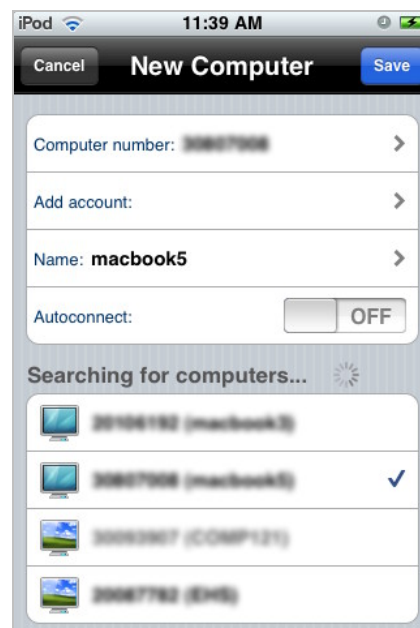
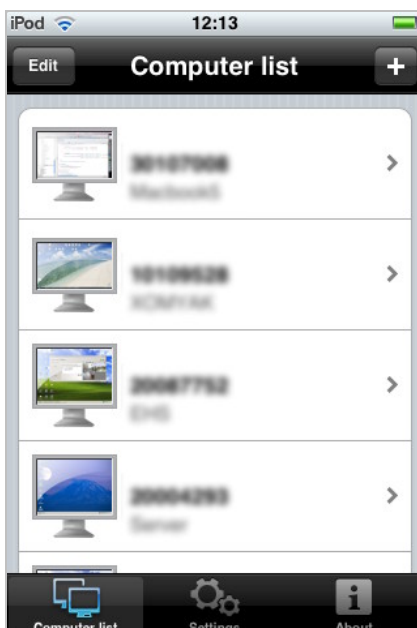
Enjoy friendly user interface in English, German, French, Italian, Spanish and Japanese.

1. Computer list

After RDM+ launches you will see your computer list. You can save here all computers you are going to control remotely.

At first start the computer list contains a demo computer only. You can connect to it and make sure that the client can work on your mobile device and will see a simple demonstration of the client abilities.

Tap **plus (+) button** to add a new computer to the computer list. In the new computer dialog you should enter the computer number which you received at registration on RDM+ Online Service while installing the RDM+ Desktop. You may enter the computer number with or without dashes. Then you need to fill in your account (account name and password) which you created in RDM+ Desktop. These three fields are mandatory.



Note: The account name is case insensitive, but the password is case sensitive!

You may store the password to your computer in your computer list or you can turn "Ask password when connecting" toggle switch on and enter the password before every connection.

If your iPhone and the computer are in the local network, RDM+ on iPhone will find the computer with RDM+ Desktop automatically through Bonjour service by Apple. (Bonjour should be running on the computer.) The list of the computers found will be shown under the new computer form. Tap on the computer in the list and its number and name will be filled out automatically. You'll need to enter account only.

Computer name will help you to find the computer in your computer list. If the name field remains unfilled only the computer number will be displayed.

If you want to connect to some computer right after the application launches omitting the computer list you should turn Autoconnect on.

2. Remote desktop control

To connect to the remote computer tap the computer name in your computer list. If you connect to the computer successfully, the remote desktop will be shown.



▪ Mouse control modes

There are two mouse control modes in RDM+ Client for iPhone. You can change the mouse control mode in a Settings screen.

Direct manipulation mode

It works just like you used to control your computer with a mouse. You point the position of a mouse cursor when you touch the screen. A single tap is a **left mouse click** and double tap is a **double click** on a remote computer.

Alternative mode (when the direct manipulation mode is turned off)

To position the mouse when the direct manipulation mode is turned off, drag the desktop so that the object appears under the mouse cursor. After you point the object with the mouse you can tap or double tap at any spot of the screen to send click or double click correspondingly. In this mode you can also invert mouse.

To send **right click** you should tap with two fingers in any mouse control mode. You can also send right click and **drag and drop** by using a four-button menu that is opened after you tap and hold. To close the menu, tap the screen. The arrow shows the mouse position on the remote computer.

Hint: To drag an object tap Drag-n-Drop button (from the four-button menu) and then tap where you want to drop it. Please, pay attention to the mouse cursor. It should be placed on the object which you want to drag and drop.

▪ Control buttons

There are four control buttons on the top of the screen.



Back – Tap this button to disconnect from the remote computer and get back to the computer list.



Multimedia pad - Use the multimedia pad for quick control of your multimedia players and picture viewers.



Hotkeys - Tapping this button opens a list of hotkeys according to the OS of the remote computer. You can send keys separately or send key combinations. You can edit the hotkey list in Setup.

Hint: To send a modifier key like Win or Cmd separately tap and hold the key for a while.



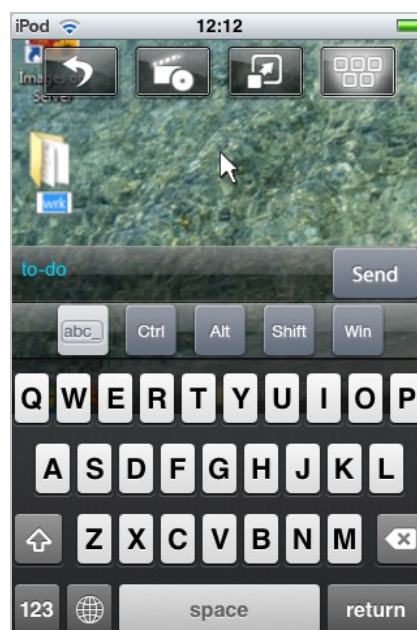
Show/Hide keyboard – You can enter the text that will be transferred to remote computer just like you enter it from a keyboard.

▪ Keyboard and text editing

There is a scrollable button row on the top of the keyboard. Use these buttons to navigate the text while text editing.



If you turn a buffering mode ON by pressing the button all keystrokes will be accumulated until you press Send button. All keystrokes are shown in the buffer placed above the keyboard. To turn the buffering mode OFF press the buffering mode button again.



- **Multimedia pad**

Use the multimedia pad to control your multimedia players and picture viewers like Windows Media Player and iTunes.



Note: On Windows-based computer you can control Windows Media Player, iTunes, Winamp, VLC, QuickTime, ACDSee and Picasa. On the computer running Mac OS you can control Front row, iTunes, QuickTime, VLC, DVD Player, MPlayer, Picasa and Preview.

The left top key on the multimedia pad launches Front Row on your remote Mac or Windows Media Player on a Windows-based computer.

- **Scrolling the windows**

You can scroll the window that is in focus on the remote computer by moving two fingers up and down or left and right.

If you want to scroll down the document quickly, zoom out first and then scroll down.

Note: Vertical scrolling is supported on all remote computers. Horizontal scrolling works on computers running Mac OS and Windows Vista (with RDM+ Desktop for Windows v. 3.8 and higher).

- **Zoom in and out** by pinching your fingers together and apart.

3. Settings

- **Mouse control mode**

There are two mouse control modes in RDM+ Client for iPhone. **Direct mouse manipulation mode** works just like you used to control your computer with a mouse. Tap and double tap stand for left click and double click on the remote computer. If you turn it OFF an **alternative mode** will be used. Direct manipulation mode is turned off by default. In this mode you can invert mouse. Please read more about the mouse control modes in the previous section.

- **Image quality**

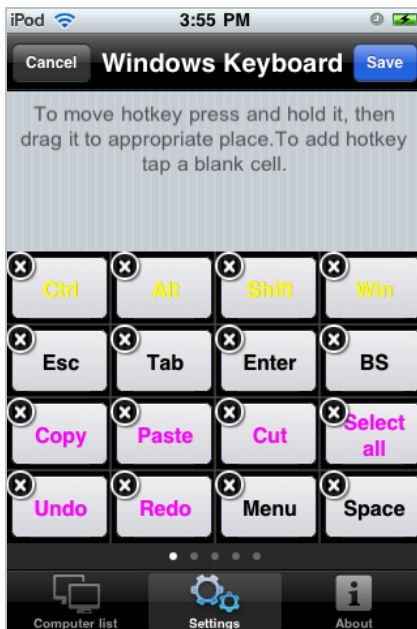
You can define the image quality from the remote desktop. **High image quality** may decrease the rate of data exchange. If you select **"Quick"**, you'll get faster connection speed with lower image quality. By default the balance between connection speed and image quality is **optimal**.

- **Hotkey configuration**

You can manage the list of hotkeys easily by adding new hotkeys, deleting needless ones and ordering the hotkey list.

Tap on an empty cell. In the form you should enter a short name of a new hotkey and a command. To fill out the Command field press a blue round button to see the list of control keys. You can also use a keyboard.

It may be useful to group hotkeys with the same font color. To change the font color of a hotkey select Color from the context menu.



- **Wipe user data**

This operation clears all user data in RDM+ Client (computer list, hotkey configuration).

Note: You won't be able to restore this information after resetting.

4. Support

If you need some further assistance after reading this document you may also search for your question in a FAQ section (tap **FAQ button** on About screen) or fill out our support form (tap **Support button** on About screen). Our Support Team will gladly answer your question within 2 business days.

You can find more information about RDM+ on our site: www.rdmplus.com

See the Download page for updates: www.rdmplus.com/rdm/iphone/download.html

Appendix A – Downloading RDM+ Client

RDM+ Web client

Point any browser to web.rdmplus.com Sign up for RDM+ Web service and connect to your computer remotely.

RDM+ Web service is also available from Apple iPhone and iPod Touch at iphone.rdmplus.com Sing in with your RDM+ Web account.

RDM+ Client for Apple iPhone and iPod Touch

1. Go to App Store on your iPhone or iPod Touch and download RDM+.
2. Or find RDM+ on iTunes Store and download it to your computer. Then connect your iPhone to the computer and iTunes will sync applications automatically.

RDM+ Client for iPad

1. Go to App Store on your iPad and download RDM+.
2. Or find RDM+ on iTunes Store and download it to your computer. Then connect your iPad to the computer and iTunes will sync applications automatically.

RDM+ Client for BlackBerry handheld

1. Point your BlackBerry browser to bb.rdmplus.com. Scroll down to highlight **Download** and select **Get Link** from the menu. Download the client and reboot your device.
2. If for some reason you can't download the client module directly, download RDM+ Client (.zip file) from www.rdmplus.com to your computer. Unzip the file.

Connect your BlackBerry to the computer. Run BlackBerry Desktop Manager on your computer, choose Application Loader, browse into a folder with rdmplus.alx file, select it and start the file uploading. The icon of RDM+ application appears on your device.

RDM+ Client for Java-enabled phone and Symbian OS device

1. You can download the client directly to your mobile device. The WAP download location is: wap.rdmplus.com
2. If for some reason you can't download the client module directly, or error occurs at download, you can download RDM+ Client (.zip file) from our site www.rdmplus.com

RDM+ Client for Windows Mobile device

1. Download the client from wm.rdmplus.com directly to your handheld and install it.
2. If for some reason you can't download the client module directly, download RDM+ Client (.exe file) from www.rdmplus.com to your computer. Connect your mobile device to the computer and start the program installation. (You need Microsoft ActiveSync to be installed on your computer.)

RDM+ Client for Palm OS device

1. Download RDM+ Client (.prc file) from www.rdmplus.com on your computer.
2. Connect your mobile device to the computer and install RDM+ using Palm Desktop or the other application for transferring files to Palm.

Support

You can find more information about RDM+ on our site: www.rdmplus.com

Support form for further assistance: www.rdmplus.com/rdm/bb/support.html