



Remote Desktop for Mobiles

RDM+ Desktop for Mac OS Getting Started Guide

Introduction

RDM+ (Remote Desktop for Mobiles) is a communication tool that gives you the unique ability to connect to your desktop computer through the mobile device and interact with it remotely. With Remote Desktop for Mobiles you can not only observe the remote desktop on the screen of your mobile device but perform different usual keyboard and mouse commands using instead phone's joystick or buttons.

RDM+ consists of two components: the desktop part and the client module.

- **The desktop part** should be installed on the remote computer.
- **The client module** should be installed on your mobile device.

You should install both these components to control your computer through your mobile device.

Appendix A provides the information about downloading and installation of RDM+ Client on your mobile device. In every RDM+ Client you will also find directions on how to work with a mobile client.

Security:

RDM+ works in encrypted mode where all data, screen images, mouse movement and keys are encrypted by 3DES (Triple DES) algorithm with 128 bits key. The 3DES key is generated randomly each time at opening a session. This provides the most secure remote access solution. The desktop part on a remote computer has a logging feature where all connections are written to the log file.

Installing RDM+ Desktop on a computer

RDM+ Desktop allows you to control your Mac remotely from your mobile device. You should install the desktop part of RDM+ on all computers you're going to manage remotely. Run the installation file **rdmplus_desktop_mac.dmg** and follow the instructions of the installation wizard to completely install the product.

You can download this file from our site: www.rdmplus.com

Note: RDM+ Desktop works on Intel-based Macs with Mac OS X 10.4 and higher.

You should add an account (account name and password) which you will use to access your computer. This account name and password should be also entered on your mobile device.

Note: The account name is case insensitive, but password is case sensitive!

You can change this account and add other accounts later in the application window.

If your computer isn't registered in RDM+ Online Service, you should fill the registration form after the Desktop installation.

Please create an account for remote access to your computer.

Account name:

Password:

Confirm password:

Remember these account name and password. You will need to enter them in RDM+ client.

OK Cancel

Your computer has to be registered in RDM+ Online Service. Please specify your name and a valid email address.

Your name:

Your email:

Re-type email:

OK Cancel

Note: Please specify an existing email address in registration form. You will receive automatic notification about registration to this email address. You should confirm or cancel your registration in 'RDM+ Desktop', by choosing one of the web links in this email.

In the RDM+ Desktop each registered computer has a special computer number assigned at registration in the service. If connection to the RDM+ Online Service has established and the registration was completed successfully, the unique computer number will be assigned to your computer. You will see this number on top of the application window.

RDM+ Desktop connects to the RDM+ Online Service as usual web browser (using HTTP requests through port 80) and it doesn't require direct access to the computer or other special router settings.

After the installation is successfully completed, start **RDM+ Desktop**. You can find it in Applications.



In order to start working with your computer remotely, you should have RDM+ Desktop to be running on your computer (it should have 'Online' status in the Desktop).

If you want to be sure that no-one can connect to your computer press power button on the top left corner of the application window. To make the desktop accessible form any mobile device turn it on by pressing the button again.

Appendix A – Downloading RDM+ Client

RDM+ Web client

Point any browser to web.rdmplus.com Sign up for RDM+ Web service and connect to your computer remotely.

RDM+ Web service is also available from Apple iPhone and iPod Touch at iphone.rdmplus.com Sign in with your RDM+ Web account.

RDM+ Client for Apple iPhone and iPod Touch

1. Go to App Store on your iPhone or iPod Touch and download RDM+.
2. Or find RDM+ on iTunes Store and download it to your computer. Then connect your iPhone or iPod Touch to the computer and iTunes will sync applications automatically.

RDM+ Client for BlackBerry handheld

1. Point your BlackBerry browser to bb.rdmplus.com. Scroll down to highlight **Download** and select **Get Link** from the menu. Download the client and reboot your device.
2. If for some reason you can't download the client module directly, download RDM+ Client (.zip file) from www.rdmplus.com to your computer. Unzip the file.

Connect your BlackBerry to the computer. Run BlackBerry Desktop Manager on your computer, choose Application Loader, browse into a folder with rdmplus.alx file, select it and start the file uploading. The icon of RDM+ application appears on your device.

RDM+ Client for Java-enabled phone and Symbian OS device

1. You can download the client directly to your mobile device. The WAP download location is: wap.rdmplus.com
2. If for some reason you can't download the client module directly, or error occurs at download, you can download RDM+ Client (.zip file) from our site www.rdmplus.com

RDM+ Client for Windows Mobile device

1. Download the client from wm.rdmplus.com directly to your mobile device and install it.
2. If for some reason you can't download the client module directly, download RDM+ Client (.exe file) from www.rdmplus.com to your computer. Connect your mobile device to the computer and start the program installation. (You need Microsoft ActiveSync to be installed on your computer.)

RDM+ Client for Palm OS device

1. Download RDM+ Client (.prc file) from www.rdmplus.com on your computer.
2. Connect your mobile device to the computer and install RDM+ using Palm Desktop or the other application for transferring files to Palm.

Support

You can find more information about RDM+ on our site: www.rdmplus.com

Support form for further assistance: www.rdmplus.com/rdm/bb/support.html